



July 22nd, 2026

Dear Valued Customers,

This is John Olivo, President of Fresh Express. I want to personally assure you that we are confident in the safety of Fresh Express salads. I am writing you in connection with the recent Cyclospora outbreak that has been tied to Iceberg lettuce source from central Mexico. We are saddened that so many individuals have become ill, and hope that everyone affected has a full and quick recovery.

None of the Fresh Express products available in the marketplace have been connected to this outbreak. We understand that the FDA traceback has pointed to a specific independent farm processed by a single supplier, which we did not source from. As of July 22nd, Fresh Express has not been contacted by any regulatory agency seeking traceback information, and no agency has indicated that Fresh Express is involved in the current Cyclospora outbreak. We are not currently sourcing Iceberg lettuce from Mexico and ended our seasonal sourcing of this product in the country in June. Today, all of our Iceberg is sourced from the United States and Canada.

At Fresh Express, food safety is not simply a priority; it is a pillar of who we are and a core company value. Our culture is what drives our program, and every employee is empowered to uphold our rigorous standards at any time and in any role. That culture translates into strict practices across our entire supply chain, including an industry-leading, comprehensive Cyclospora prevention plan.

Working together as a collaborative group, we can further strengthen our industry, and is important to maintain consumer trust, and protect public health. We appreciate your continued trust and confidence in our commitment to food safety.

Sincerely,

John P. Olivo

President, Fresh Express Inc.

